What is SLP?	We have implemented SAP Ariba Supplier Lifecycle and Performance (SLP) to onboard our suppliers. SLP improves our onboarding process and allows all suppliers to self-serve and maintain their data within the system. Ariba SLP is a portal / network for supplier self-service which allows suppliers to onboard and allows buyers and sellers to collaborate. SLP makes it easier to onboard new suppliers by bringing the process into Ariba
What is registration?	All Mercury Suppliers will be required to register in SLP with the ability to securely self-administer your own data
What do I need to do if I am an existing supplier and need to change data?	Existing Mercury suppliers will be migrated to SLP and if you need to make a change, please contact supplier.onboarding@mercuryeng.com who will send a communication and a link to register onto SLP. You will be required to complete an initial supplier SLP questionnaire, where there will be a need to populate information for us to validate. Some of the data we already hold for existing suppliers should already be pre-populated within the questionnaire and, for this data, it should just be a case of validating the information is still current. This data can be updated by yourself as/when required going forward. There is support available on the SAP Business Network and the Mercury Supplier site has training documentation https://www.mercuryeng.com/supply-chain/
I already have an SAP Business Network ID (ANID), do I need a second one for the Supplier Registration?	If you already have an ANID, then you do not need a second ID, simply log in with your user and password. If your current ANID is not connected with SAP, you will require a second one for the Ariba SLP/Supplier Registration.
If you are already approved by another company on SAP ARIBA, does it require to be re-registered by SAP?	SAP ARIBA does not share supplier's registration information between different companies. Suppliers that were previously registered on SAP ARIBA and are not registered with Mercury must separately submit the Mercury supplier registration questionnaire.
How do I get notifications?	Email notifications will be sent to your contact person. The primary contact person will receive all status updates, notifications, or also SAP official notifications based on the email used at the time of registration. You are able to maintain your primary contact person and other designated users' roles via SAP Business Network. SAP ARIBA has tutorials specific for

	maintaining sap user roles under www.ariba.com
What if an invite is sent to the wrong supplier contact?	You should not forward the invitation but rather get in touch with the contact mentioned on the Mercury invitation and ask them to send the invitation to another user. Mercury may perform checks to validate the new contact
What is the process if you do not receive email notification for registration?	Suppliers who fail to receive SAP ARIBA invitations or email notifications should contact supplier.onboarding@mercuryeng.com . The Mercury Support team will be able to re-trigger the invitation and email notifications as required. Please also check if the invitation email has potentially been moved to your SPAM folder
Where can I find additional support on the SAP Business Network?	If you need to recover your Ariba® Network password, Contact SAP® Ariba® support via chat, email, or complete their Supplier Web Form. Alternatively, access the Help Centre on https://supplier.ariba.com for more information and training on how to use the Ariba® Network The Mercury Supplier site also has a FAQ on SAP Business Network Account Access
Who can I contact for more information?	Mercury has a supplier page that provides background to the onboarding process and training guide If you require any additional support contact us at: supplier.onboarding@mercuryeng.com